
Title 1	Northern Lakes Policies
Part 103	Managed Health Division
Subpart A	Network Administration
Policy No.	103.124
Subject	Provider Training

Applicability

Policy applies to all MHD staff, NLCMH staff, and contract and network providers.

Policy

The Managed Health Division shall establish a standard training requirement for all network providers. This training will encompass that which is required by the contract with the Michigan Department of Community Health as well as that which is deemed necessary by the MHD to ensure quality of care and compliance with the provisions of the Provider Contract.

- A. The Managed Health Division (MHD) establishes a standard list of training requirements for network providers.
 - B. The Provider Contract stipulates compliance with this standard training.
 - C. The Human Resources Department will assure that the training is provided and/or access offered for all topics. The HR Department will track Provider compliance with the training requirement.
 - D. Compliance with the training requirement will be monitored by the MHD and will be considered a component of provider profiling and contract compliance.
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Procedures

None.

Adoption Date: June 4, 2006

Review Dates: June 5, 2009

Revision Dates: