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<b>Title 1</b>	<b>Northern Lakes Policies</b>
<b>Part 103</b>	<b>Managed Health Division</b>
<b>Subpart A</b>	<b>Network Administration</b>
<b>Policy No.</b>	<b>103.118</b>
<b>Subject</b>	<b>Network Services Communication</b>

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### **Applicability**

Policy applies to all MHD staff, NLCMH staff, and contract and network providers.

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### **Policy**

Northern Lakes CMH will facilitate communication with, by, and among network members. Communication will be in English, American sign, Braille, or other applicable methods as needed:

- a) Manual letter communication
  - b) Electronic message communication
  - c) Newsletters
  - d) All forms of Memoranda
  - e) Facsimile transmissions
  - f) Formally executed contracts
  - g) Verbal-Telephone
  - h) Telegraphic messages
  - i) Provider meetings
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### **Procedures**

None.

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**Adoption Date:** June 4, 2006

**Review Dates:** June 5, 2009

**Revision Dates:**